

**TENNESSEE GENERAL ASSEMBLY  
FISCAL REVIEW COMMITTEE**



**FISCAL NOTE**

**HB 76**

February 5, 2009

**SUMMARY OF BILL:** Prohibits residential cable or video service providers from assessing a late fee for any service until service has been received by a customer for a minimum of 30 days, provided the billing statement contains clear notice of when a late fee will be imposed. Violation is a Class B misdemeanor under the Tennessee Consumer Protection Act of 1977.

**ESTIMATED FISCAL IMPACT:**

**Increase State Expenditures – Not Significant**

Assumptions:

- The Division of Consumer Affairs within the Department of Commerce and Insurance would investigate and mediate consumer complaints and make referrals to the Attorney General. Any cost associated with these investigations can be accommodated within existing resources without an increased appropriation or reduced reversion.
- The Tennessee Regulatory Authority would investigate any complaint involving a cable or video service provider holding a state-issued certificate of franchise authority believed to be in violation of this bill. Any cost associated with these investigations can be accommodated within existing resources without an increased appropriation or reduced reversion.

**CERTIFICATION:**

This is to duly certify that the information contained herein is true and correct to the best of my knowledge.

A handwritten signature in black ink, reading "James W. White".

James W. White, Executive Director

/kmc